

SMARTFORCE®

Release Notes

v2021.2

Welcome,

We are excited to present a major upgrade for Reporting.

In this release, we included Complaints, Commendations, Pursuits, and Crashes.

You will be able to filter your complete reports and view them in a unified way with Viewer.

Viewer by Smartforce® is the result of months of work. It makes it easy to view and print reports.

For now is connected to Reporting but we are just getting started.

Furthermore, we included a lot of enhancements and performance improvements to our apps to make your hard work easier.

Thanks for all you do to help keep us safe!

The SmartForce® Team.

SmartIA + SmartReports | Reporting App

Reporting is a funnel to **filter** and **export** your **reports**. It continues to expand with more types of reports completing our SmartIA module into SmartReports.

Now the app filters reports of **Response to Resistance**, **Complaints**, **Commendations**, **Pursuits**, and **Crashes**.

Reporting

Filter by ▾

Response to Resistance

Complaints

Commendations

Pursuits

Crashes

There are no filters applied.

To start your reporting, click on the button above.

Reporting | More apps to inspect

The same features you saw in RTR are now available to the rest of the SmartIA apps. Furthermore, you can filter Pursuits followed by Crashes. See below:

Reporting

Filter by 

Filter by Pursuit

G.I. | Created at: From Thu Jul 01 2021

G.I. | Followed by Crash: Yes

General Information

Report ID

Incident Information

Location

Employee Completing Report

Primary Unit

Secondary Unit

Employee Supervising Report

Suspect

More Filters

Created at

Thu Jul 01 2021



Followed by Crash

Yes



Clear Filters

Apply

Reporting | Click and open

Now, once you have searched and obtained filtered reports, you can **click on one of them** and the Viewer will open with all the information related to the report.

Followed by Crash
Yes

Clear Filters Apply

5 Pursuits reports filtered by

G.I. | Created at: From Thu Jul 01 2021 G.I. | Followed by Crash: Yes

G.I. Report ID	G.I. Employee Completing Report	G.I. Employee Supervising Report	G.I. Created at	G.I. Updated at	G.I.
125-1628686935000	Robert J. Phillips	Beth Smith	Wed Aug 11 2021 - 15:02	Wed Aug 11 2021 - 16:00	Yes
7-1628709685000	Mark Williams	John Brown	Wed Aug 11 2021 - 21:21	Wed Aug 11 2021 - 21:24	Yes
125-1628710486000	Robert J. Phillips	Beth Smith	Wed Aug 11 2021 - 21:34	Wed Aug 11 2021 - 21:36	Yes
126-1628764772000	Steve Martin	John Brown	Thu Aug 12 2021 - 12:39	Thu Aug 12 2021 - 12:56	Yes
126-1635255544000	Mark Williams	John Brown	Tue Oct 26 2021 - 15:39	Tue Oct 26 2021 - 15:42	Yes

Set Columns

Download .CSV

Viewer

We wanted to give you a pleasant experience every time you open a report. This is what drove us to create Viewer. A standardized way to view your reports and print them if necessary.



SmartForce PD
Colorado

Viewer

Settings

User Guides

Support

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SMARTFORCE POLICE DEPARTMENT
6400 S. Fiddlers Green Circle, Greenwood Village, CO 80111, EE.UU.

Pursuit 126-1635255544000
Employee Completing Report Mark Williams

Pursuit Report

Incident Information

Case Number	1026_P&CAnalyst
Reason	BOLO
Incident Date Started	Wed Oct 20 2021 - 04:59
Incident Date Ended	Wed Oct 20 2021 - 05:09
Total Time	10 minutes
Length	10
Termination	Equipment Failure
TDD Related	Yes
Road Block	Yes
Exact Route	NB I-35, WB on Slaughter Ln, NB on S Congress. Ended at S Congress and Stassney.
Sticks Deployed	Yes
Sticks Effective	Yes

Location

Start Location NB I-35, WB on Slaughter Ln, NB on S Congress

Download as a PDF

General Information

Report ID
126-1635255544000

Employee Completing Report
Mark Williams

Employee Supervising Report
John Brown

Created at
Tue Oct 26 2021 - 15:39

Updated at
Tue Oct 26 2021 - 15:42

Followed by Crash
Yes

Crash Report ID
126-1635255665000

General Information

Report ID
126-1635255665000

Employee Completing Report
Mark Williams

Employee Supervising Report
John Brown

Created at
Tue Oct 26 2021 - 15:41

Viewer | Features | Branding

Your agency can change the badge, name, acronym, state, address and phone to display in the Viewer. The page header will be included on every page of the report.



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Pursuit 126-1635255544000
Employee Completing Report Mark Williams

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Pursuit Report

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Employee Completing Report
Mark Williams

Employee Supervising Report
John Brown

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General Information

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Mark Williams

Employee Supervising Report
John Brown

Created at
Tue Oct 26 2021 - 15:41

Viewer | Features | General Information

On the right side, you will see the General Information section. It contains the main values required to track the report. No matter if you scroll down the report, this section will keep fixed in its position to always keep in mind the general values of the report.

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Colorado

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Pursuit 126-1635255544000
Employee Completing Report Mark Williams

Download as a PDF

General Information

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Viewer

Settings

User Guides

Support

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Pursuit Report

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Location

Start Location	NB I-35, WB on Slaughter Ln, NB on S Congress
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Viewer | Features | Download as PDF or Print

Whether you choose to print or download your reports, they will look the same.

In the case of a Pursuit followed by a Crash, the Viewer will download/print both.

Each page will contain the UNCLASSIFIED label, the header with the agency information, the report ID, and the author.



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Viewer

Settings

User Guides

Support

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SMARTFORCE POLICE DEPARTMENT
6400 S. Fiddlers Green Circle, Greenwood Village, CO 80111, EE.UU.

Pursuit **126-1635255544000**
Employee Completing Report **Mark Williams**

Pursuit Report

Incident Information

Case Number	1026_P&CAnalyst
Reason	BOLO
Incident Date Started	Wed Oct 20 2021 - 04:59
Incident Date Ended	Wed Oct 20 2021 - 05:09
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Sticks Effective	Yes

Location

Start Location	NB I-35, WB on Slaughter Ln, NB on S Congress
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Download as a PDF

Download as a PDF

Print

General Information

Report ID
126-1635255544000

Employee Completing Report
Mark Williams

Employee Supervising Report
John Brown

Created at
Tue Oct 26 2021 - 15:39

Updated at
Tue Oct 26 2021 - 15:42

Followed by Crash
Yes

Crash Report ID
126-1635255665000

General Information

Report ID
126-1635255665000

Employee Completing Report
Mark Williams

Employee Supervising Report
John Brown

Created at
Tue Oct 26 2021 - 15:41

Viewer | Features | Appearance

The Viewer will get the color mode of your device/computer automatically.

If you want to fix it either in day or night mode, go to **Settings**, then **Appearance** and choose the mode you like the most.



SmartForce PD
Colorado

Viewer

Settings

Appearance

Themes

Change the appearance of your system across all of your workspaces.



Day Mode



Night Mode

Settings

User Guides

Support

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Viewer | Features | Share to any device

After opening a report, it will open the Viewer with a unique URL.

You can share that URL within **five minutes** for security reasons.

Once that time has passed, the link will be blocked and you have to create it again from the Reporting app.

The image displays a web browser interface for a SmartForce PD report viewer. The browser address bar shows the URL: `viewer.smartforce.app/6f77e36fee5e90d480d0071d50092ae3/viewer`. The page content includes the SmartForce PD logo, a navigation menu, and a report titled "Pursuit Report". The report details include:

- UNCLASSIFIED // FOR OFFICIAL USE ONLY
- SMARTFORCE POLICE DEPARTMENT
6400 S. Fiddlers Green Circle, Greenwood Village, CO 80111, EE.UU.
- Pursuit 126-1635255544000
Employee Completing Report Mark Williams

The mobile phone overlay shows the same report viewer interface on a mobile device. The address bar shows the unique URL: `viewer.smartforce.app`. The mobile interface includes a "Viewer" title and a "Download as a PDF" button. The report details are repeated:

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- SMARTFORCE POLICE DEPARTMENT
6400 S. Fiddlers Green Circle, Greenwood Village,
CO 80111, EE.UU.
- Pursuit 126-1635255544000
Employee Completing Report Mark Williams

The right sidebar of the web interface contains "General Information" for the report:

- Report ID: 126-1635255544000
- Employee Completing Report: Mark Williams
- Employee Supervising Report: John Brown
- Created at: Tue Oct 26 2021 - 15:39
- Updated at: Tue Oct 26 2021 - 15:42
- Followed by Crash: Yes
- Crash Report ID: 126-1635255665000

At the bottom left, it says "Powered by SmartForce Technologies, Inc." and "Location" is partially visible.









SmartAdmin | Training

As a manager, now you can approve/reject multiple enrollments at the same time. See below:

+ New  Edit  Edit in grid view  Delete Approve Reject ✕ 2 selected ☰ All Enrollments  



Enrollments

	Requestor 	Course 	Date Time Sta... 	Date Time Ends 	Cost 	Extra Costs 	Approver 	Status 
<input checked="" type="checkbox"/>	Beth Smith	Canine Encounters	11/9/2021 4:00 PM	11/10/2021 8:00 PM	\$0		John Brown	Waiting
<input checked="" type="checkbox"/>	Mark Williams	Canine Encounters	11/9/2021 4:00 PM	11/10/2021 8:00 PM	\$0		John Brown	Waiting
	Dom Kaufman	Active Shooter Training	12/14/2021 1:00 PM	12/14/2021 5:00 PM	\$0		Dom Kaufman	Processing
	Todd Loggins	Legislative Updates	10/11/2021 8:00 AM	10/11/2021 9:00 AM	\$0		Andy Sanchez	Approved
	Andy Sanchez	Legislative Updates	10/11/2021 8:00 AM	10/11/2021 9:00 AM	\$0		Andy Sanchez	Rejected
	Todd Loggins	Patrol: CPR Renewal	9/23/2021 8:00 AM	9/23/2021 12:00 PM	\$0	\$500.00	Andy Sanchez	Approved
	María Laura Ferradás	Patrol De-Escalation Training	10/28/2021 8:00 AM	10/28/2021 12:00 PM	\$0		Chief	Waiting
	Dom Kaufman	Patrol De-Escalation Training	10/28/2021 8:00 AM	10/28/2021 12:00 PM	\$0		Dom Kaufman	Waiting
	Andy Sanchez	Patrol De-Escalation Training	10/28/2021 8:00 AM	10/28/2021 12:00 PM	\$0		Andy Sanchez	Approved
	Todd Loggins	Patrol De-Escalation Training	10/28/2021 8:00 AM	10/28/2021 12:00 PM	\$0		Todd Loggins	Approved
	Dom Kaufman	Interview Techniques for Patrol	7/12/2021 7:00 AM	7/12/2021 5:00 PM	\$1,111		Brian McGrew	Approved

SmartAdmin | Training

In the same process of approving/rejecting several enrollments, you will be able to notify other managers.

The screenshot displays the SmartAdmin interface for Liberty Police USA. The main content area shows a list of training enrollments with columns for Requestor, Course, Date, Time, Status, and Date Time. Two enrollments for 'Canine Encounters' are highlighted with checkmarks. An 'Approve Enrollment' modal window is open on the right, featuring a 'Forward to' field with a user selection dropdown (showing 'DK Dom Kauf...') and a 'Comments' text area. At the bottom of the modal are 'Approve' and 'Cancel' buttons.

Requestor	Course	Date	Time	Status	Date Time
Beth Smith	Canine Encounters	11/9/2021	4:00 PM	✓	11/10/2021
Mark Williams	Canine Encounters	11/9/2021	4:00 PM	✓	11/10/2021
Dom Kaufman	Active Shooter Training	12/14/2021	1:00 PM		12/14/2021
Todd Loggins	Legislative Updates	10/11/2021	8:00 AM		10/11/2021
Andy Sanchez	Legislative Updates	10/11/2021	8:00 AM		10/11/2021
Todd Loggins	Patrol: CPR Renewal	9/23/2021	8:00 AM		9/23/2021
María Laura Ferradás	Patrol De-Escalation Training	10/28/2021	8:00 AM		10/28/2021
Dom Kaufman	Patrol De-Escalation Training	10/28/2021	8:00 AM		10/28/2021
Andy Sanchez	Patrol De-Escalation Training	10/28/2021	8:00 AM		10/28/2021
Todd Loggins	Patrol De-Escalation Training	10/28/2021	8:00 AM		10/28/2021
Dom Kaufman	Interview Techniques for Patrol	7/12/2021	7:00 AM		7/12/2021
Todd Loggins	Interview and Interrogation	5/12/2021	8:00 AM		5/12/2021

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With gratitude,

The SmartForce® Team.